



RIDGECOURT RESIDENTIAL CARE HOME

Bridgetown Hill, Totnes, Devon TQ9 5BH

Telephone 01803 866152



Brochure (December 2017)

Ridgecourt Residential Care Home has been established for over twenty-five years as a residential care home for the elderly dedicated to providing a high standard of care to fifteen elderly residents in individual rooms with en-suite facilities.

Ridgecourt is a large detached property situated in its own grounds with parking for visitors. The Home is located in the picturesque historical market town of Totnes.



Specific care and attention is given to all residents to ensure their dignity and privacy is maintained whilst providing 24 hour on call services whatever their needs by our sympathetic, dedicated, efficient and well trained staff.

The town of Totnes is close by and offers a selection of general stores, cafes, restaurants, a railway station and public houses. A bus stop is located right next to the property allowing easy access into Totnes and back again. Regular trips to places of interest, exhibitions, fairs and shows provide the Residents with a chance to go out and about if they wish.

Excellent home cooking is provided with well-balanced top quality meals and special diets are also catered for to meet Resident's specific needs. Access upstairs is assisted with the use of a Chairlift as required. Regular therapeutic activities are available for those who wish to participate and include gentle exercises to music, weekly Tai Chi ,cards, quizzes, games, and outings. The home also meets people's religious needs while respecting those who are agnostic or atheist. A regular service takes place at the home but those who are atheist are always reminded of the timing so that they can choose to go into another room if they wish. The home also has a large font library and access to "talking newspaper" recordings for people with visual impairments.

The facilities of the Home include unrestricted use of lounges, communal rooms and gardens. The communal kitchen is also available for drinks and snacks. Doctors of your choice are on call from several surgeries in the local area. The hairdresser, chiropodist, dentist and optician also visit regularly.

Ogwell Grange Limited, Registered in England, Company Number 04419372
Registered Address: Ogwell Grange, Rectory Road, East Ogwell, Devon TQ12 6AH
Website: www.southdevoncareservices.com



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RidgECourt aims to deliver the highest standard of professional care at all times to our residents. In a safe, comfortable and homely environment which embraces all aspects of their life. This includes being assured that staff employed to care for them share our values and will help to keep them safe. The care provision at RidgECourt endorses a holistic approach, which is sensitive to the individualistic needs of every resident and encompasses the following essential aspects of the person: Privacy, Dignity, Independence, Freedom of choice, Rights, Fulfilment and Respect.

The Home is regulated by the Care Quality Commission and copies of their reports are available online at www.cqc.org.uk. In addition, the Home is regularly reviewed by South Hams Councils Food Safety Officer; we have a five star "Excellent" rating.

Detail

Person in charge: Irene Wilson-Tancock (Manager)

Local Authority / Social Services: Devon County Council

Type of Service: Care Home only (Residential Care) – Privately Owned, 17 residents

Care Categories: Dementia • Old Age • Physical Disability

Specialist Care Categories: Alzheimer's • Challenging Behaviour • Colitis & Crohn's Disease • Epilepsy • Hearing Impairment & Deafness • Parkinson's Disease • Speech Impairment • Stroke • Visual Impairment

Admission Information: Ages 65+.

Single Rooms: 13

Shared Rooms: 2

Rooms with ensuite WC: 14

Weekly Charges Guide: Personal Care Single £550 – £800, Personal Care Shared (per person) £500 – £750

Day care Guide: £45 per day dependent on requirements

Facilities & Services: Palliative Care • Day Care • Respite Care • Convalescent Care • Physiotherapy • Independent Living Training • Sheltered Housing • Own GP if required • Own Furniture if required • Smoking not permitted • Close to Local shops • Near Public Transport •

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Minibus or other transport • Stairlift • Wheelchair access • Gardens for residents • Phone Point in own room • Television point in own room • Residents Internet Access

Finance

The cost of your care will vary depending on what type of care and accommodation you need and choose and on whether you receive financial assistance.

Fees depend on:

- Level and type of care
- Location of the care home
- The type of room you choose

What is included in the cost?

- 24 hour care
- Utility bills and council tax
- Laundry and cleaning/house keeping
- All meals and refreshments
- Activities and events
- Bed linen and towels

Additional charges may apply to treatments and services such as physiotherapy, chiropody, occupational therapy, hairdressing and aromatherapy.

Getting financial help?

You may qualify for financial help from your Local Authority for the cost of accommodation and personal care, or from the NHS if you need nursing care. You may qualify for benefits when you are living in a care home.

Whatever your financial position, even if your Local Authority is helping with funding, the right to choose is still yours. If you choose a care home that costs more than an Authority would normally pay to cover your needs, you will need to pay the difference. This is known as a “Top-up”.

As a residential care provider we are unable to offer financial or legal advice. We believe that it is in your best interest to seek independent advice, dependent of course on your personal situation, on such matters as:

- Meeting the long term cost of care
- Inheritance tax planning
- Estate planning
- Lasting power of attorney
- Writing a will



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You may wish to get such advice before entering your chosen care home or a solicitor or financial adviser can visit you once you are in the