



## THE GRANGE RESIDENTIAL HOTEL

Townsend Hill, Ipplepen, Devon TQ12 5RU  
Telephone 01803 813656



### Brochure (December 2017)

The Grange Residential Hotel (the “Home”) has been established for over twenty years as a residential care home for the elderly dedicated to providing a high standard of care to seventeen residents in individual rooms with en-suite facilities.

The Grange is a large detached property situated in its own grounds with parking for visitors. The Home is arranged over two floors and situated in the Devon village of Ipplepen. Located next to the Home is North Grange, which provides independent and supported living facilities for an additional eight residents.



Specific care and attention is given to all residents to ensure their dignity and privacy is maintained whilst providing twenty-four hour on call services whatever their needs by our sympathetic, dedicated, fully trained and efficient staff. A lift and stairlift provide access to the first floor.

The Home is within easy walking distance to the village centre, which has two Churches, Post Office and General Store, The Hub, Park, Bowling Club and The Wellington Pub. Located in the village is Ipplepen Health Centre. Regular trips to places of interest, exhibitions, fairs and shows ensure the Resident’s have the opportunity to go out and about if they wish. The Home has its own minibus with built in lift and wheelchair facilities.

Excellent home cooking is provided with well-balanced top quality meals. Special diets are catered for to meet Resident's specific needs. The Home also provides a meals-on-wheels service to the local community every day of the year.

Regular therapeutic activities are available for those who wish to participate and include gentle exercises, scrabble, cards, quizzes and games. Other activities include cookery sessions, dancing and musical activities, weekly Tai Chi and keep fit. Outside entertainers are also invited including a harpist, accordion player, acoustic guitarist and visits from pet animals. Trips to the theatre, the seaside and to Dartmoor are also frequent and popular. The Home receives daily newspapers, has a large font library, access to “talking newspaper” recordings and has Wi-Fi access.



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The Home aims to meet people's religious needs while respecting those who are agnostic or atheist. A regular service takes place at the Home for those who chose to participate, a monthly communion service is also held by the local Church of England church in the village. Those with non-Christian based beliefs are also supported.

The facilities of the Home include unrestricted use of lounges including the new sun lounge, communal rooms and gardens. The communal kitchen is available for drinks or snacks. Doctors of your choice are on call from several local surgeries. The hairdresser, chiropodist, dentist and optician visit regularly.

The Home delivers the highest standard of professional care at all times to our residents, in a safe, comfortable and homely environment which embraces all aspects of their life. This includes being assured that staff employed to care for them share our values and will help to keep them safe. The quality care provision at The Grange endorses a holistic approach, which is sensitive to the individualistic needs of every resident and encompasses the following essential aspects of the person: Person, Dignity, Independence, Freedom of Choice, Rights, Fulfillment and Respect.

The Home is regulated by the Care Quality Commission and copies of their reports are available online at [www.cqc.org.uk](http://www.cqc.org.uk).

In addition, the Home is regularly reviewed by Teignbridge Councils Food Safety Officer; we have a five star "Excellent" rating.

### Detail

Person in charge: Victoria Underhill (Manager)

Local Authority / Social Services: Devon County Council

Type of Service: Care Home only (Residential Care) – Privately Owned, 17 residents

Care Categories: Dementia • Old Age • Physical Disability

Specialist Care Categories: Alzheimer's • cancer Care • Challenging Behavior • Colitis & Crohn's Disease • Epilepsy • Hearing Impairment & Deafness • Parkinson's Disease • Speech Impairment • Stroke • Visual Impairment

Admission Information: Ages 65+.



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Single Rooms: 13

Shared Rooms: 2

Rooms with ensuite WC: 14

Weekly Charges Guide: Personal Care Single £550 – £850, Personal Care Shared (per person) £500 – £750

Daycare Guide: £45 per day dependent on requirements

Facilities & Services: Palliative Care • Day Care • Respite Care • Convalescent Care • Physiotherapy • Independent Living Training • Sheltered Housing • Own GP if required • Own Furniture if required • Smoking not permitted • Close to Local shops • Near Public Transport • Minibus or other transport • Lift • Stairlift • Wheelchair access • Gardens for residents • Phone Point in own room • Television point in own room • Residents Internet Access

### Finance

The cost of your care will vary depending on what type of care and accommodation you need and choose and on whether you receive financial assistance.

Fees depend on:

- Level and type of care
- Location of the care home
- The type of room you choose

What is included in the cost?

- 24 hour care
- Utility bills and council tax
- Laundry and cleaning/house keeping
- All meals and refreshments
- Activities and events
- Bed linen and towels

Additional charges may apply to treatments and services such as physiotherapy, chiropody, occupational therapy, hairdressing and aromatherapy.



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### Getting financial help?

You may qualify for financial help from your Local Authority for the cost of accommodation and personal care, or from the NHS if you need nursing care. You may qualify for benefits when you are living in a care home.

Whatever your financial position, even if your Local Authority is helping with funding, the right to choose is still yours. If you choose a care home that costs more than an Authority would normally pay to cover your needs, you will need to pay the difference. This is known as a “Top-up”.

As a residential care provider we are unable to offer financial or legal advice. We believe that it is in your best interest to seek independent advice, dependent of course on your personal situation, on such matters as:

- Meeting the long term cost of care
- Inheritance tax planning
- Estate planning
- Lasting power of attorney
- Writing a will

You may wish to get such advice before entering your chosen care home or a solicitor or financial adviser can visit you once you are in the home.